



## Baffin Optical Iqaluit- Optician Store Manager

Immediate opening.

Polar Vision Centres Ltd. offers the best in Vision care to Northern Canada. Since 1986 Polar Vision Centers Ltd. has filled Northerners optical prescriptions with precision and style. We operate two optical outlets; one in Iqaluit, Nunavut and a second in Yellowknife, Northwest Territories.

Polar Vision Centers Ltd. is the only 100% Inuit owned Optical dispensary and service provider in the North. Our staff attend to the optical needs of residents in Iqaluit and Yellowknife and also travel to all the communities of Nunavut supplying frames and lenses.

We are currently looking to fill the Position of Optician Store Manager in Iqaluit.

Duties include, but are not limited to:

- Customer service
- Be an active team leader to promote the clinic's mission statement.
- Acting as a liaison between staff, patients, and the public to ensure excellent patient care in delivery of eyewear from prescription.
- Managing and motivating staff, staff scheduling, hiring, training and coaching.
- Provide direct support to pretest, front desk and dispensary as needed.
- Provide honest and compassionate feedback about aesthetic choices in frames
- Achieve sales goals while attending the patient's specific needs and desire
- Track key performance indicators and statistics to set benchmarks.
- Ensure that office policies are being met and keeping policy current.
- Travel to Communities in the Baffin Region to dispense eyewear and fill prescription needs.
- Inventory Control
- Repairing and adjusting eyewear
- Store operations
- Basic reporting including operational and daily finance
- Edging lenses and making glasses in a timely manner
- Ordering product to fill orders and ensure current frame stock and adequate lens stock
- Booking travel as required

### Education and Experience

The ideal candidate will possess the following:

- Licensed Optician in province of residence, or student enrolled in Optical Sciences or Licensed Optician program
- Proven work experience relevant to our field.
- Optical Lab experience in lens edging and lensometer verifications required

- Excellent customer service and sale skills required
- Intuitive questioner and problem solver

This is a contract position based out of Iqaluit, Nunavut. Polar Vision Centres Ltd. offers a competitive salary and benefits package, including modest housing, medical, dental, life, short- and long-term disability; RRSP. Base salary will be dependant on qualifications. The position will report directly to the General Manager Polar Vision Centers Ltd.

If you value professional development, rewarding work, finding uniquely creative solutions and enjoy helping people, please submit your cover letter and resume to [rgaulton@polarvision.ca](mailto:rgaulton@polarvision.ca) and indicate "Optician store Manager Iqaluit" on the subject line.

We truly thank you for your interest in this position. Only candidates selected for an interview will be contacted. Preference will be given to Nunavut Land Beneficiaries.

Closing date for this position is January 29th, 2021